



# Difference Between Staff Augmentation and Managed Services



Discover the difference between Staff Augmentation and Managed Services. Learn the advantages and disadvantages of each model to determine the best fit for your business needs.

## Staff Augmentation

## Managed Services

### Human Resource

Involves adding additional personnel to the existing team

Involves outsourcing some or all of a company's IT operations

### Responsibility

Hiring company retains control over the work done by augmenting staff

Service provider takes on full responsibility for the operations they manage

### Recommended when

Short-term or project-based engagement

Long-term engagement with a focus on ongoing support and management

### Who manages personels

Augmenting staff managed by the hiring company

Service provider is responsible for management and performance of their personnel

### Cost

Costs associated with salary and benefits of augmenting staff

Costs associated with services provided by the service provider, usually a monthly fee

### Who owns Risk

The client faces all delivery risks

MSPs take on the risks of operation and transformation.